

# Request for RA



ABN: 35 006 924 607 ACN: 006 924 607

**NOT TO BE USED IF REQUESTING CREDIT FOR GOODS PLEASE USE REQUEST FOR CREDIT FORM**

VIC/TAS/SA: Unit 7, 435 Williamstown Rd, Port Melbourne, VIC 3207. Ph 03 9674 8188  
NSW/ACT: Level 17, 122 Arthur Street, North Sydney, NSW 2060. Ph 02 9922 5333  
QLD/NT: Unit 12, Level 3, 17 Bowen Bridge Road, Herston QLD 4006. Ph 07 3252 7715  
WA: Unit 4, 415 Roberts Road, Subiaco, WA 6008. Ph 08 9382 1066  
1300 761 199 / sales@acapacific.com.au / www.acapacific.com.au

## All R.A.s are processed at our Head Office in Melbourne

Please direct ALL inquiries to our RMA department on Ph: (03) 9674 8188 or email rma@acapacific.com.au

1. Please complete sections A and B and fax to (03) 9674 8189 or alternatively email rma@acapacific.com.au
2. ACA Pacific Pty. Ltd. will issue an R.A. number, complete section C and fax this form to the number you nominate
3. **Warranty may be VOID if goods are not returned in original (or with sufficient) packaging to ensure no damage in transit. Tape/Hard Drives must be placed in anti-static bags.**
4. Return to the address below including this form and CLEARLY DISPLAY THE R.A. NUMBER ON THE OUTSIDE OF THE SHIPPING CARTON – Do not write on the product or its retail packaging. If the RA number is not visible the product will not be accepted and will be returned to you

### Section A

Dealer Name: ..... Account number: .....  
Contact Name: .....  
Phone: ( ) ..... Fax: ( ) .....  
Delivery Address: .....

### Section B

DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Item 1 - Product: ..... Serial: ..... ACA Invoice #: .....  
Fault Description: .....  
Installation Environment: .....

Item 2 - Product: ..... Serial: ..... ACA Invoice #: .....  
Fault Description: .....  
Installation Environment: .....

Item 3 - Product: ..... Serial: ..... ACA Invoice #: .....  
Fault Description: .....  
Installation Environment: .....

### Section C

R.A. No: \_\_\_\_\_

Issued By: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

#### Return Address for Goods:

ACA Pacific Pty. Ltd.  
Unit 7, 435 Williamstown Road, Port Melbourne, Victoria 3207  
Phone: (03) 9674 8188 Fax: (03) 9674 8189

**ALL GOODS ARE TO BE DELIVERED TO OUR MELBOURNE OFFICE.  
IF GOODS ARE DELIVERED TO OUR SYD, BRIS, OR PERTH OFFICES A  
FRIEGHT SURPLUS CHARGE WILL BE INCURRED.**